

Booking Terms and Conditions

Deposit Payment

- A deposit of 50% of the total amount is required to confirm a safari. This can be sent to our bank account via wire transfer/direct bank transfer or by credit card through our online payment platforms.
- Some safaris require a specific amount of deposit, which shall be confirmed when booking.
- The balance is to be settled 2 weeks before the start of the safari or cash upon arrival.

Payments

- Credit card payments attract a surcharge fee of 4%
- Due to fluctuations of foreign currencies, payments to 'Saringi Tours and Travel' are made in USD, or else the cost will change anytime due to the fluctuation of the Kenyan shilling too.

Health requirements

- Kindly ensure you are fit for travel and full participation in a given trip and its activities.
- Obtain medical advice concerning the latest health requirements for a given destination. Most of which we shall advise you from our end.

Travel Insurance:

- Before the date of travel, ensure that you are up to date with your travel insurance in case of any emergencies.
- Ensure your insurance provides cover against personal accident, death, medical expenses, and emergency repatriation with a recommended minimum coverage of US \$200,000 for each of the categories of cover. We also recommend it covers cancellation, curtailment, personal liability, and loss of luggage and personal effects.

Validity of Prices

- Prices are valid for the periods shown but are subject to change without notice in the event of, not limited to, Government action, increase in hotel tax or VAT, changes in hotel prices by hotel, or to increase if prices are significantly affected by other circumstances beyond our control.

Transportation:

- Transportation for transfers, excursions, and tours is by our 4*4 safari land cruisers, safari tour vans, buses, and saloon cars. Local flights are also used for given itineraries, or should you wish. For extreme privacy, we will also offer a charter option.

Changes in itinerary

- The sequence of your itinerary is normally adhered to, but the company reserves the right to make alterations occasioned by weather, road works, high season congestion, or any other unforeseen circumstances without taking any liability. This is to serve you better and make your trip seamless.

Cancellation policy

In case a booking is cancelled, the following cancellation fees shall apply:

- Confirmation date – 60 days to safari – 5% of the deposit is forfeited
- 59 – 30 Days to Safari – 10% of the deposit and bank charges are forfeited
- 29 – 0 Days to Safari: 100% of the deposit is forfeited.
- No show: 100% forfeited.

Note that the specific hotel and airline cancellation policies will also apply.

Laws

- Clients are advised to adhere to the laws and rules that govern the host countries, including park regulations.

Sub contract

- Saringi Tours and Travel Ltd reserves the right to subcontract any part or the full safari, and in the event of such subcontract, all the above terms shall apply.